- Recruited new WMCHealth administrative and clinical leadership roles.

- Developed programs to improve recruitment and retention of top talent across WMCHealth.

- Received all approvals, secured financing and broke ground on the WMC Critical Care Tower.

- Continued to advance specialized clinical capabilities at WMC.

- Continued expansion of clinical services across WMCHealth's Northern and Western Regions.

- Advanced our academic mission through the expansion of medical education programs and clinical research at WMC.

- Expanded telehealth services across WMCHealth.

- Continued the deployment of Cerner electronic medical record across the Network.

- Deployed advancements of the patient portal, including patient self-scheduling online.

- Launched WMCHealth brand awareness campaigns.

- Implemented initiatives to improve patient safety and create a Zero Harm culture across WMCHealth.

- Developed and deployed patient-centered initiatives to create a positive experience for patients and visitors.

- Maintained full accreditation at all facilities.

- Met budget projections.

- Monitored capital spending.